The **co-operative** bank

Co-operative Bank Child Trust Fund Maturity Intentions Form

Once you've taken the time to choose what you want to do with your funds, all you have to do is fill out the information required on the Intentions Form overleaf and return it to us in the envelope provided.

What you need to do next:

- 1. Read your letter carefully, it tells you when your current funds are due to mature.
- **2.** You must fill in the 'Your details' section overleaf. We cannot complete your request without this. (If you are transferring to another ISA provider you do not need to complete and return this form).
- **3.** Decide what you'd like to do with your funds and complete your intentions:
 - Open a new account with The Co-operative Bank visit **co-operativebank.co.uk** and apply for an account of your choice. Once opened please complete the Intentions Form opposite to initiate the transfer of your funds to your new account:
 - Section 1 For transferring to an ISA
 - Section 2 For transfers to a savings or current account.
 - Transfer funds to an existing account with The Co-operative Bank complete the Intentions Form opposite to initiate the transfer of your funds to your existing account:
 - Section 1 For transferring to an ISA
 - Section 2 For transfers to a savings or current account.
 - Transfer funds to an ISA with another provider, you will need to contact that provider to initiate the transfer. See section 3 opposite for more information
 - Close your account and withdraw your funds complete Section 4 of the Intentions Form opposite. If you request funds to be sent to a non UK bank account we will contact you for more information.
 - Combination of the above please complete the Intentions Form accordingly ensuring you confirm the amounts for the options chosen.

WARNING – If you simply withdraw your money, you'll lose your tax-free[#] benefits on this.

- **4.** Complete the Identification section overleaf and enclose proof of name and proof of address, if required. If you require an electronic transfer, your identification must be correctly certified, as detailed in the 'Details of Acceptable Proofs' document.
- **5.** Sign the declaration overleaf and post your completed form along with identification, if required, in the envelope provided

(if you are transferring to another ISA provider you do not need to complete and return this form).

When we have received your instructions these will be actioned after maturity. Please allow 10 Business days^ for us to process your request.

#Tax-free means you will not pay any tax on your interest.

^Business day is usually Monday to Friday excluding bank holidays.

Please call 03457 212 212* (lines open 8am to 6pm Monday to Friday, 9am to 5pm Saturday and Sunday) if you would like to receive this information in an alternative format such as large print, audio or Braille.

The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register No: 121885). Registered office: 1 Balloon Street, Manchester, M4 4BE. Registered in England and Wales (Company No: 990937).

*Calls to 03 numbers from a UK landline cost up to 16p per minute and from a mobile cost between 3p and 65p if outside any inclusive minutes. Calls may be monitored or recorded for security and training purposes.

Information correct as at 10/2024.

CO-OPERATIVE BANK CHILD TRUST FUND MATURITY INTENTIONS FORM

Your intentions

SECTION 1: Transfer my funds to my Co-operative Bank ISA
Amount to be transferred: £
Account details
Co-operative Bank ISA Sort Code Account No
IMPORTANT — Please turn over to complete your details and sign.
SECTION 2: Transfer my funds to my Co-operative Bank savings account or my Co-operative Bank current account
Amount to be transferred: £
Account details
Co-operative Bank Savings / Current Account
Sort Code Account No Account No
Remember, you'll lose your tax-free# benefits on your funds by transferring to a non-ISA product.
#Tax-free means you will not pay any tax on your interest.
IMPORTANT — Please turn over to complete your details and sign.
SECTION 3: Transfer my funds to another ISA provider To transfer your funds, please contact your new provider to initiate the transfer, they will need your Co-operative Bank Sort Code and Account Number which can be found on your maturity letter. Please be aware that, when transferring, it's important you don't withdraw the money from your account, if you do, you'll lose the tax-efficient benefits. Make sure you use your new ISA provider's transfer service. The amount transferred will not count towards your annual ISA allowance.
SECTION 4: Withdraw my funds and close my account Amount to be withdrawn: Please select one of the following options: Send me a cheque OR Transfer my funds by Electronic Transfer (where we don't receive certified identification, we will send you a cheque). Please provide details of the account you'd like your funds transferring to: Sort Code Account No Account Reference (For example, this can be either your name or building society number.)
Remember, you'll lose your tax-free* benefits on your funds by withdrawing/closing your account #Tax-free means you will not pay any tax on your interest.
IMPORTANT — Please turn over to complete your details and sign, for withdrawals by Electronic Transfer you'll also need to complete the Identification section.

Your details
PLEASE COMPLETE ALL OF YOUR PERSONAL DETAILS. WE CANNOT COMPLETE YOUR REQUEST WITHOUT THIS.
My Account Number:
My Sort Code:
You can find your account number and sort code in your maturity letter.
Title First name Other Initial Surname
My Address:
Post code
Date of Birth:
Telephone Number:
Email Address:
Identification
For closure requests by cheque you do NOT need to send identification with your Intentions Form if your details have not changed and the cheque is in your sole name.
For <u>ALL</u> other requests, certified identification is required. We cannot accept original or uncertified copies. Please provide separate documents for proof of name and address from the "Details of Acceptable Proofs" document which can be found under "What you need to access your account" in the Child Trust Funds section on our website co-operativebank.co.uk/products/savings/child-trust-fund
Proof of name enclosed (please tick)
Proof of address enclosed (please tick)
Declaration The section below must be completed in all cases
Your marketing preferences and consent declaration At The Co-operative Bank p.l.c. we would like to keep you up to date with details of our retail banking products and services such as current accounts, savings, mortgages and unsecured lending products. If you consent to us contacting you for this purpose, please tick the relevant box(es)
by post by telephone by email by text message
You have the right to withdraw, object to, or change your marketing preferences at any time either by calling us or visiting one of our branches.
The Co-operative Bank p.l.c. would also like to keep you up to date with relevant products and services available to you by our carefully selected third parties. (Go to co-operativebank.co.uk/global/third-parties for a list of third parties.)
Please tick if you consent to this.
Important authorisation I confirm this intentions form has been completed to the best of my knowledge and belief. I understand once my intentions have been actioned the account will be closed.
Signature of account holder: Date: