FITCH UPGRADES THE CO-OPERATIVE BANK TO 'B'; OUTLOOK STABLE

Fitch Ratings-London-23 August 2018: Fitch Ratings has upgraded UK-based The Co-operative Bank p.l.c's Long-Term Issuer Default Rating (IDR) to 'B' from 'B-'. The Outlook is Stable. The Viability Rating (VR) has been upgraded to 'b' from 'b-'. A full list of rating actions is at the end of this rating action commentary.

The upgrade of the VR reflects progress in The Co-operative Bank's restructuring and recapitalisation, which we believe have improved the financial strength of the bank. This includes the successful deleveraging of the bulk of the remaining legacy Optimum portfolio of lower-quality mortgage assets in October 2017 with a net loss of GBP7.8 million, as well as progress in improving modelling and pension risks, which drove the UK regulator to reduce The Co-operative Bank's Pillar 2a requirements.

The reduced requirement, combined with fewer risk-weighted assets (RWAs) as a result of the Optimum deleveraging and recapitalisation measures by the bank's shareholders in September 2017, allowed the bank to meet regulatory capital requirements, including the Pillar 2a and combined buffer requirement, at end-2017, one year ahead of the bank's target.

KEY RATING DRIVERS IDRS, VR AND SENIOR DEBT

The Co-operative Bank's IDRs and VR primarily reflect that the bank remains loss making due to pressure on the net interest margin (NIM), given stiff competition in UK retail banking, low base rates, and an enlarged cost base. The bank reported a pre-tax loss of GBP174 million for 2017 and NIM of 122bp (down from 140bp for 2016). Fitch expects a return to underlying profitability over the medium-term, with statutory profitability likely to take longer given further planned investment spending.

The Co-operative Bank's ratings also reflect improved capitalisation with greater headroom to absorb moderate capital erosion, although capitalisation remains vulnerable to significant losses. Core business growth has been limited but a return to significant growth could also put capitalisation pressure on RWAs.

We believe that execution risk has declined due to measures successfully undertaken in 2017, which benefitted from benign economic conditions, but weak restructuring progress prior to this means that management has yet to build a consistent execution track record. Execution risk also remains high given ongoing investment needs in strengthening the bank's risk controls and IT infrastructure, which will incur further medium-term costs. The Co-operative pension scheme was sectionalised in August 2018, reducing the bank's pension risk. The bank is also working to separate its IT systems from the Co-operative Group, targeted for completion by 3Q19.

We believe that management has a good degree of depth and experience relative to The Cooperative Bank's complexity but that heightened management turnover since 2013 means that the bank's corporate culture may have shifted as a result; we understand from management that strengthening the corporate culture is an area of focus for the bank's new CEO.

The bank's franchise is resilient and benefits from a loyal customer base, although its size makes The Co-operative Bank only a moderate player and a price-taker in the UK retail market. Asset quality has improved from deleveraging, a strengthened risk appetite and improving risk controls, including increased automation in the credit risk underwriting and monitoring process. End-2017

impaired loans totalled 2.4% of the loan book, down from 3.7% at end-2016. The Co-operative Bank's funding profile has been broadly resilient, despite damage to the brand in 2013, 2014 and 2017, and remains in our view reasonably stable.

The Co-operative Bank's senior debt is rated in line with the IDR, reflecting Fitch's expectations of average recovery prospects (Recovery Rating of 'RR4') for senior debt holders in the event of default or resolution.

SUPPORT RATING AND SUPPORT RATING FLOOR

The Co-operative Bank's Support Rating (SR) and Support Rating Floor (SRF) reflect Fitch's view that senior creditors cannot rely on extraordinary support from the UK authorities in the event the bank is declared non-viable given resolution legislation in place as well as the bank's low systemic importance.

RATING SENSITIVITIES

IDRS, VR AND SENIOR DEBT

The ratings of The Co-operative Bank are mainly sensitive to its ability to strengthen its structural profitability, and an upgrade of the bank's ratings could result from improved and sustainable earnings.

The ratings could be downgraded if the bank is not able to successfully implement its outstanding areas of restructuring or if business growth accelerates without an adequate risk control infrastructure in place. A failure to improve structural profitability or to stem losses in the next two to three years, which would cause an erosion in capital, could also result in a downgrade of the bank's VR and IDRs.

Downward rating pressure could also arise from structural deterioration in profitability, through tighter margins and higher loan impairment charges. Weaker asset quality, due to a material weakening of the operating environment in the UK if the economic effect of the UK's decision to leave the EU is particularly severe, will also lead to a negative rating action.

SUPPORT RATING AND SUPPORT RATING FLOOR

A positive change in the UK sovereign's propensity to support senior bondholders would be necessary for an upgrade of the SR and an upward revision of the SRF which, in Fitch's view, is highly unlikely.

The rating actions are as follows:

Long-Term IDR: upgraded to 'B' from 'B-'; Outlook Stable

Short-Term IDR: affirmed at 'B'

Viability Rating: upgraded to 'b' from 'b-'

Support Rating: affirmed at '5'

Support Rating Floor: affirmed at 'No Floor'

Senior unsecured programme's long-term rating: upgraded to 'B'/'RR4' from 'B-'/'RR4'

Senior unsecured programme's short-term rating: affirmed at 'B'

Contact:

Primary Analyst Krista Davies Director +44 20 3530 1579 Fitch Ratings Limited 30 North Colonnade London E14 5GN

Secondary Analyst Marc Ellsmore Director +44 20 3530 1318

Committee Chairperson Christian Scarafia Senior Director +44 20 3530 1438

Media Relations: Peter Fitzpatrick, London, Tel: +44 20 3530 1103, Email: peter.fitzpatrick@fitchratings.com.

Additional information is available on www.fitchratings.com

Applicable Criteria Bank Rating Criteria (pub. 22 Jun 2018) https://www.fitchratings.com/site/re/10034713

ALL FITCH CREDIT RATINGS ARE SUBJECT TO CERTAIN LIMITATIONS AND DISCLAIMERS. PLEASE READ THESE LIMITATIONS AND DISCLAIMERS BY FOLLOWING THIS LINK: HTTPS://WWW.FITCHRATINGS.COM/UNDERSTANDINGCREDITRATINGS. IN ADDITION, RATING DEFINITIONS AND THE TERMS OF USE OF SUCH RATINGS ARE AVAILABLE ON THE AGENCY'S PUBLIC WEB SITE AT WWW.FITCHRATINGS.COM. PUBLISHED RATINGS, CRITERIA, AND METHODOLOGIES ARE AVAILABLE FROM THIS SITE AT ALL TIMES. FITCH'S CODE OF CONDUCT, CONFIDENTIALITY, CONFLICTS OF INTEREST, AFFILIATE FIREWALL, COMPLIANCE, AND OTHER RELEVANT POLICIES AND PROCEDURES ARE ALSO AVAILABLE FROM THE CODE OF CONDUCT SECTION OF THIS SITE. DIRECTORS AND SHAREHOLDERS RELEVANT INTERESTS ARE AVAILABLE AT HTTPS://WWW.FITCHRATINGS.COM/SITE/REGULATORY. FITCH MAY HAVE PROVIDED ANOTHER PERMISSIBLE SERVICE TO THE RATED ENTITY OR ITS RELATED THIRD PARTIES. DETAILS OF THIS SERVICE FOR RATINGS FOR WHICH THE LEAD ANALYST IS BASED IN AN EU-REGISTERED ENTITY CAN BE FOUND ON THE ENTITY SUMMARY PAGE FOR THIS ISSUER ON THE FITCH WEBSITE.

Copyright © 2018 by Fitch Ratings, Inc., Fitch Ratings Ltd. and its subsidiaries. 33 Whitehall Street, NY, NY 10004. Telephone: 1-800-753-4824, (212) 908-0500. Fax: (212) 480-4435. Reproduction or retransmission in whole or in part is prohibited except by permission. All rights reserved. In issuing and maintaining its ratings and in making other reports (including forecast information), Fitch relies on factual information it receives from issuers and underwriters and from other sources Fitch believes to be credible. Fitch conducts a reasonable investigation of the factual information relied upon by it in accordance with its ratings methodology, and obtains reasonable verification of that information from independent sources, to the extent such sources are available for a given security or in a given jurisdiction. The manner of Fitch's factual investigation and the scope of the third-party verification it obtains will vary depending on the nature of the rated security and its issuer, the requirements and practices in the jurisdiction in which the rated security is offered and sold and/or the issuer is located, the availability and nature of relevant public information, access to the management of the issuer and its advisers, the availability of pre-existing third-party verifications such as audit reports, agreed-upon procedures letters, appraisals, actuarial reports, engineering reports, legal opinions and other reports provided by third parties, the availability of independent and competent third- party verification sources with respect to the particular security or in the particular jurisdiction of the issuer, and a variety of other factors. Users of Fitch's ratings and reports should understand that neither an enhanced factual investigation nor any third-party verification can ensure that all of the information Fitch relies on in connection with a rating or a report will be accurate and complete. Ultimately, the issuer and its advisers are responsible for the accuracy of the information they provide to Fitch and to the market in offering documents and other reports. In issuing its ratings and its reports, Fitch must rely on the work of experts, including independent auditors with respect to financial statements and attorneys with respect to legal and tax matters. Further, ratings and forecasts of financial and other information are inherently forward-looking and embody assumptions and predictions about future events that by their nature cannot be verified as facts. As a result, despite any verification of current facts, ratings and forecasts can be affected by future events or conditions that were not anticipated at the time a rating or forecast was issued or affirmed.

The information in this report is provided "as is" without any representation or warranty of any kind, and Fitch does not represent or warrant that the report or any of its contents will meet any of the requirements of a recipient of the report. A Fitch rating is an opinion as to the creditworthiness of a security. This opinion and reports made by Fitch are based on established criteria and methodologies that Fitch is continuously evaluating and updating. Therefore, ratings and reports are the collective work product of Fitch and no individual, or group of individuals, is solely responsible for a rating or a report. The rating does not address the risk of loss due to risks other than credit risk, unless such risk is specifically mentioned. Fitch is not engaged in the offer or sale of any security. All Fitch reports have shared authorship. Individuals identified in a Fitch report were involved in, but are not solely responsible for, the opinions stated therein. The individuals are named for contact purposes only. A report providing a Fitch rating is neither a prospectus nor a substitute for the information assembled, verified and presented to investors by the issuer and its agents in connection with the sale of the securities. Ratings may be changed or withdrawn at any time for any reason in the sole discretion of Fitch. Fitch does not provide investment advice of any sort. Ratings are not a recommendation to buy, sell, or hold any security. Ratings do not comment on the adequacy of market price, the suitability of any security for a particular investor, or the tax-exempt nature or taxability of payments made in respect to any security. Fitch receives fees from issuers, insurers, guarantors, other obligors, and underwriters for rating securities. Such fees generally vary from US\$1,000 to US\$750,000 (or the applicable currency equivalent) per issue. In certain cases, Fitch will rate all or a number of issues issued by a particular issuer, or insured or guaranteed by a particular insurer or guarantor, for a single annual fee. Such fees are expected to vary from US\$10,000 to US\$1,500,000 (or the applicable currency equivalent). The assignment, publication, or dissemination of a rating by Fitch shall not constitute a consent by Fitch to use its name as an expert in connection with any registration statement filed under the United States securities laws, the Financial Services and Markets Act of 2000 of the United Kingdom, or the securities laws of any particular jurisdiction. Due to the relative efficiency of electronic publishing and distribution, Fitch research may be available to electronic subscribers up to three days earlier than to print subscribers.

For Australia, New Zealand, Taiwan and South Korea only: Fitch Australia Pty Ltd holds an Australian financial services license (AFS license no. 337123) which authorizes it to provide credit ratings to wholesale clients only. Credit ratings information published by Fitch is not intended to be used by persons who are retail clients within the meaning of the Corporations Act 2001

Fitch Ratings, Inc. is registered with the U.S. Securities and Exchange Commission as a Nationally Recognized Statistical Rating Organization (the "NRSRO"). While certain of the NRSRO's credit rating subsidiaries are listed on Item 3 of Form NRSRO and as such are authorized to issue credit ratings on behalf of the NRSRO (see https://www.fitchratings.com/site/regulatory), other credit rating subsidiaries are not listed on Form NRSRO (the "non-NRSROs") and therefore credit ratings issued by those subsidiaries are not issued on behalf of the NRSRO. However, non-NRSRO personnel may participate in determining credit ratings issued by or on behalf of the NRSRO.