

Logging in to Business Online Banking with your physical token

The **co-operative** bank

To log in with your physical token

1. Go to our [Business Online Banking page](#) and click 'Log in to online banking.'
2. Click 'Registered user log in.'
3. Enter your customer ID and user ID that we gave to you when you registered for online banking. Then, select 'Continue.'
4. On your physical token, press 'OK.'
5. Enter your four digit PIN and press 'OK' again to generate a secure code.
6. In online banking, enter the secure code from the physical token and press 'Login.'
7. You are now logged in to Business Online Banking.