The co-operative bank

Logging in to Business Online Banking with your HID Approve app

To log in with your HID Approve app



Step 1

Go to our <u>Business Online Banking page</u> and click 'Log in to online banking.'

The co-operative bank	
Log in to Business Online Banking Cuteme 10 Um	

Step 3

Enter your customer ID and user ID that we gave to you when you registered for online banking. Then, select 'Continue.'





Click 'Registered user log in.'



Step 4

Open the HID Approve app and tap the screen.

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Step 5

In the app, enter your PIN and press 'OK' to generate a secure code.

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(a) Accounts	Accounts								
(D) Payments and	Shortcuts								
transfers	→ Save and pay a new	payee				→ Make a UK pay	ment		
Ø	→ View statements and	l reports				→ Manage token			
Search transactions	→ Bulk BACS payment					→ Manage Open	Banking consents		
Approvals	Accounts Your balance as of 21	/09/2021 at 1	5:23						
٢									
Mail	All Accounts		Current (1)		Saving	<u>s (1)</u>	Loan(0)		Credit
٢	Account nickname	Sort code		Account number		Account type	Balance		
Poyees	The Co-operative b	00-00-00		12345678		Current	£10,000,00.00 £1,000,00.00 Overdraft		Action
۹	The Co-operative b	00-00-00		12345678		Savings	£10,000,00.00 £1,000,00.00 Overdraft		Action
Reports	The Co-operative b	00-00-00		1234 12** **** 1234		Credit card	£10,000.00 £5,000.00 Credit remaining		Action
(=1)									

Step 7

You are now logged in to Business Online Banking.

The co-ope	eralive Darik
Log in to Business Or	line Banking
Please enter the passcode disp	played on your security token
Code	
•••••	ô
Login	
If you have forgotten your sect Account Support	urity token pin, please <u>coll Business</u>

Step 6

In online banking, enter the secure code from the app and click 'Login.'

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