Logging in to Business Online Banking for the first time after registration with your HID Approve app

To log in with your HID Approve app



Step 1

Go to our <u>Business Online Banking page</u> and click 'Log in to online banking.'

The co-operative bank	
Log in to Business Online Banking Custome TD U U U TO Continue Types have ingetites your Custome ID or User 10, please context continue structures. Register for fluoress Define Backing	

Step 3

Enter your customer ID and user ID that we gave to you when you registered for online banking. Then, select 'Continue.'





Click 'Registered user log in.'



Step 4

Open the HID Approve app and tap the screen.



In the app, enter your PIN and press 'OK' to generate a secure code.

The co-op	erative bank
Log in to Business O	nline Banking
Please enter the passcode di	splayed on your security token
Code	
•••••	<u></u>
Login	
If you have forgotten your see	curity token pin, please <u>call Business</u>

Step 6

In online banking, enter the secure code from the app and click 'Login.'



Step 7

Click the box to accept the terms and conditions. Then, click 'Proceed.'



Step 8 Click 'Proceed to login.'

The co-operative bank				
Log in to Business Online Banking				
Customer ID				
B79QRV				
User ID				
BANKST16				
Continue				
If you have forgotten your security token pin, please <u>call Business</u> Account Support				
Register for Business Online Banking				



Enter your customer ID and user ID that we gave to you when you registered for online banking. Then, select 'Continue.'

Step 10

Open the HID Approve app and tap the screen.



Step 11

In the app, enter your PIN and press 'OK' to generate a secure code.

The co-operative bank				
	Log in to Business Online Banking			
	Please enter the passcode displayed on your security token			
	Code			
	•••••			
	Login			
	If you have forgotten your security token pin, please <u>coll Business</u> <u>Account Support</u>			

Step 12

In online banking, enter the secure code from the app and click 'Login.

The co-ope	rative bank	BANK ST16 →
	Verify your details	
Accounts	User name	
Products and Services	MRS. BANK ST16	- 8
	Email	
Cheques	Vankina.Anita@co-operativebank.co.uk	
PHEIP and	Mobile number	- 8
suppore	07405171742	
	Continue	

In online banking, check your details. If none are showing or they are incorrect, please enter your user name, email and mobile number. Then, select 'Continue.'



Step 15

In the app, enter the number from online banking.



Step 14

In the app, press 'Challenge Response' in the bottom right hand corner of the screen.

	Secure	• Code	8∎ 16:17 R+ =	
Th	ie co-o	perat	ive	
ba	Enter Pa Enter the pass this se			
_	••••			
	Cancel	ОК		
	lap sc generat secure	reen to e a new e code		

Step 16

In the app, enter your PIN and press 'OK' to generate a secure code.



In online banking, enter the secure code from the app and click 'Confirm.'

The co-op	erative bank				👗 Name here	A 3
(a) Accounts	Accounts					
(D) Payments and	Shortcuts					
transfers	→ Save and pay a new	payee		→ Make a UK pay	ment	
Ø	View statements and	i reports		→ Manage token		
Search transactions	→ Bulk BACS payment			→ Manage Open I	Banking consents	
Approvals	Accounts Your balance as of 21	/09/2021 at 15:23				
(\$)						
Mail	All Accounts	Curren	11.11) Sa	vings (1)	Loan(0)	Credit
٢	Account nickname	Sort code	Account number	Account type	Balance	
Poyees	The Co-operative b	00-00-00	12345678	Current	£10,000,00.00 £1,000,00.00 Overdraft	E Action
۹	The Co-operative b	00-00-00	12345678	Savings	£10,000,00.00 £1,000,00.00 Overdraft	Action
Reports	The Co-operative b	00-00-00	1234 12** **** 1234	Credit card	£10,000.00 £5,000.00 Credit remaining	Action
(et)						

Step 19

You are now logged in to Business Online Banking.



Step 18

In online banking, click 'Go to Accounts.'