

Fee Information Document



Name of the account provider: The Co-operative Bank Account name: Current Account Date: 4 April 2020

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the current account which are not listed here. Full information is available in the Account Charges Leaflet, which can be found at **co-operativebank.co.uk/currentaccounts**
- A glossary of the terms used in this document is available free of charge

Service	Fee	
Payments (excluding cards)		
Direct Debit		No fee
Standing order		No fee
Sending money within the UK	Faster Payments up to £100,000	No fee
	Transfer by CHAPS (pounds)	£25
Sending money outside the UK	Single Euro Payment Area (SEPA) payments	No fee
	Structured US Dollar payments	£8
	Real Time Euro payments (TARGET2)	£25
	SWIFT Service	0.25% of the value of the transaction (min £13, max £35 plus postage, transmission and agent's charges, where applicable)
	Enquiry, amendments and cancellation	£20 (plus postage, transmission and agent's charges, where applicable)
	Overseas cheque issued requiring currency conversion	£10
	Overseas cheque returned unpaid	£10
Receiving money from outside the UK	Payment is equivalent to £100 or less	No fee
	Payment over the equivalent of £100 and received in either euro or Swedish Krona	No fee
	Payment over the equivalent of £100 received in a currency other than euro or Swedish Krona	£6 (plus postage, transmission and agent's charges, where applicable)

Cards and cash		
Cash withdrawal in pounds in the UK		No fee
Cash withdrawal in foreign currency outside the UK	Currency conversion charge	2.75% of the value of the transaction
Debit card payment in pounds		No fee
Debit card payment in a foreign currency	Currency conversion charge	2.75 % of the value of the transaction
Overdrafts and related services		
Arranged overdraft	Debit interest rate	35.9 % Annual Interest Rate**
Unarranged overdraft	Debit interest rate	35.9 % Annual Interest Rate**
	Overdraft Charges Cap	£60 cap per charging period*
	There is a cap on interest for any type of overdraft (arranged or unarranged). Once the £60 cap is reached, we will waive any further interest for that charging period.	
	*Charging Period - Fifth day of the first month to the fourth day of the next month.	
	**Annual Interest Rate. This is the interest on the money you borrow, equivalent to if you borrow the money for the whole year.	
	Further information on overdrafts can be found online at co-operativebank.co.uk	
Refusing a payment due to lack of funds		No fee
Allowing a payment despite a lack of funds		No fee
Other services		
Cancelling a cheque	£5 per cheque	

Please call 03457 212 212⁺ (8am to 8pm, 7 days a week) if you would like to receive this information in an alternative format such as large print, audio or Braille.

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Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. subscribes to the Standards of Lending Practice which are monitored by the Lending Standards Board.

⁺Calls to 03 numbers cost the same as calls to numbers starting with 01 and 02. Calls may be monitored or recorded for security and training purposes.