

Rates effective from 29 July 2021

Transaction type	What this means	Charge
Card fee	This fee is charged per card, per month.	£2 (Free for the first 6 months)
Cash fee	If you make a cash withdrawal, you will be charged a cash fee.	2% of the value of the transaction, with a minimum charge of £1.50
Copy Statement	When you ask us to provide you with a copy of a previously issued statement(s). A fee will be applied for each additional copy requested.	£8
Copy of sales purchase voucher	When you ask us to provide you with a copy of any sales purchase vouchers relating to transactions on your charge card.	£12
Late payment fee	If your payment is received after the due date, we will charge debit interest on the unpaid balance. If you don't pay your statement balance in full by the due date, we will charge you interest from the date we add the transaction or charge to your account, taking into account any payments and/or refunds that have been received.	Interest is charged at 2% above the Bank of England base rate (see www.bankofengland.co.uk for current Bank of England base rate)

Please call 03457 213 213* (8am to 6pm Monday to Friday and 9am to 12 noon on Saturday) if you would like to receive this information in an alternative format such as large print, audio or Braille.

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Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. subscribes to the Standards of Lending Practice which are monitored by the Lending Standards Board.

*Calls to 03 numbers cost up to 16p per minute. Charges for calls made outside of the UK will be determined by your local provider. Calls may be monitored or recorded for security and training purposes.

Information correct as at 11/2023.

